MESSAGE FROM THE CEO

Looking Ahead to 2027

As 2026 draws to a close, Montana's healthcare landscape is experiencing significant changes, including the formation of a statewide self-funded school district health trust, PacificSource's withdrawal from Montana's commercial and Medicare Advantage markets, and United Healthcare's reduction of Medicare Advantage offerings in select counties. These shifts bring new challenges and opportunities for healthcare providers as thousands of Montanans navigate changes in coverage for 2027.

These market changes may affect patient access, reimbursement, provider networks, and administrative requirements, creating new challenges for practices. Rocky Mountain Health Network (RMHN) is actively monitoring these developments, assessing their impact, and working with payer partners to address emerging concerns.

As we enter 2027, we encourage participating practices to stay informed about changes in patient coverage, network participation, and payer requirements. RMHN will continue providing timely updates, advocating for our providers, and serving as a resource to help navigate these transitions.

While the healthcare landscape continues to evolve, our commitment to our participating providers remains constant. Collaboration and open communication are essential as we navigate these changes together. We encourage you to share payer updates, questions, or concerns with RMHN so we can proactively address challenges and advocate on behalf of the network.

Thank you for your continued partnership and dedication to the patients and communities you serve. By working together, we strengthen not only our network, but the quality of care provided to the communities across Montana.

Darik Croft
President & CEO
Rocky Mountain Health Network

PAYER UPDATES

DPHHS Claims Modernization

Click the link below for the latest communication from Montana Healthcare Programs and visit their website to sign up and receive all future communications.

- **Claim Adjustment and Void Changes in the Montana Healthcare Claims System Notice**
- **Claims Modernization Website**

United Healthcare 2027 Plan Changes

Please visit their website for the latest information on plan changes for your area.

- **United Healthcare**

VALUE-BASED CARE RESOURCES

Humana Medicare Advantage

Humana offers a real-time, online resource for providers to identify gaps in care, improve member outcomes and enhance patient health. Access if free, please send us an email at **office@rmhn.org** to create your account. If you already have an account, use this link to sign up for live web training and other resources to help your value-based care work.

- **Humana Population Insights Compass**

To review changes in their plans, including service areas for 2027, please go to their website.

- **Humana.com**

United Healthcare

To review changes for United Healthcare plans in 2027, please go to their website for the most current information.

- **United Healthcare**

EDUCATION

SAVE THE DATE!

WHAT: CPT Coding & Compliance 2027 Updates Webinar with Robin Linker
DATE: 12/09/2026
TIME: All Day
This annual training is sponsored by RMHN and free to our members. CEU's will be available for those who attend. Watch for the registration information that will be sent out in November.

COMING SOON!

WHAT: Behavioral Health Coding & Compliance Webinar with Robin Linker
DATE: Early January
TIME: One Hour

This training is sponsored by RMHN and free to our members. We encourage all behavioral health providers and their billing or compliance staff to attend. It is designed for a wide range of mental health professionals, including:

- Licensed Clinical Professional Counselors (LCPCs)
- Licensed Clinical Social Workers (LCSWs)
- Licensed Marriage and Family Therapists (LMFTs)
- Licensed Addiction Counselors (LACs)
- Psychiatrists
- Psychologists
- Psychiatric Mental Health Nurse Practitioners
- Psychiatric/Mental Health Physician Assistants

The details are still being finalized so watch for additional information and registration information to come out by early December.

Humana Risk Adjustment 2026 CMW & CEU Sessions for November and December

Obesity -
Nov. 5th from 10-11:00am

Medicare Risk Adjustment Overview -
Nov. 11th from 1-2:00pm

Diabetes -
Nov. 18th from 1-2:00pm

Diabetes -
Nov. 19th from 10-11:00am

Atrial Fibrillation & Myocardial Infarction -
Dec. 2nd from 10-11:00am

Atrial Fibrillation & Myocardial Infarction -
Dec. 3rd from 1-2:00pm

Documentation & Coding: A Physicians Perspective -
Dec. 10th from 1-2:00pm

Diseases of the Respiratory System - COPD -
Dec. 16th from 10-11:00am

Diseases of the Respiratory System - COPD -
Dec. 17th from 1-2:00pm

Humana Education for November and December

Transition Care Management (TCM) Documentation and Coding Basics (No CEU) -
Nov. 12th at 12-1:00pm

Advanced Illness & Frailty with Diagnosis Documentation Best Practices (1 CEU) -
Nov. 20th from 1-2:00pm

Annual Wellness Visit (AWV) Documentation and Coding Basics (1 CEU) -
Dec. 10th from 12-1:00pm

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Contact Us by Email

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