



President & CEO Message

Rocky Mountain Health Network is excited to begin sharing a monthly newsletter designed to keep you informed, engaged, and connected to the work we are doing together across Montana and Wyoming.

In my short time with the organization, one thing has become abundantly clear: **the true value of RMHN lies in our members.** The work you do every day to expand access to care, improve health outcomes, and lower the overall cost of care aligns with our mission to support our members and facilities, enhancing health outcomes and improving the overall well-being of the communities we serve.

At RMHN, our goal is simple and clear—**to provide our members with transparency, strengthen partnerships, and deliver meaningful support.** This includes enhancing contract negotiation efforts, advancing clinical integration, improving administrative services, and leveraging economies of scale to better position our network within an evolving healthcare landscape.

As part of our commitment to partnership, **we want to hear from you.** We are currently developing a client satisfaction survey that will help us better understand your needs, measure our performance, and identify opportunities for improvement. The survey, which will include Net Promoter Score (NPS) metrics, will be available in **Q1 of 2026.**

Your feedback will play a vital role as we continue to strengthen our partnership, grow the network, and enhance access to high-quality, cost-effective care for the communities we proudly serve across Montana.

I look forward to working with you as a trusted partner and advancing the shared mission of improving healthcare for all.

Warm Regards,

Darik Croft, MBA
President/CEO
Rocky Mountain Health Network

Upcoming Educational Opportunity

2026 CPT Coding and Compliance Changes - Sponsored by RMHN!

Join us for a webinar on Dec 18, 2025 at 8:00 AM MST.

Be ready for the 2026 CPT coding changes by reviewing the additions, changes, and rationales with examples in pertinent sections. CMS, HCPCs Level II codes and compliance updates related to coding will be included. Handout materials will be emailed to registered attendees prior to the webinar.

Your presenter for this event will be:

Robin Linker, CHCA, CHCAS, CHCRA, CPC-I, COC, CCS-P, MCS-P, CPC-P,
CHC

Executive Director of Operations and Auditing, AHCAE;
CEO, Robin Linker & Associates, Inc.

[Register Now](#)

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